

V44V proposal -I would like to underline that it is not exactly a research or a survey in the traditional sense and there is a lot to due with attitudes and approaches, especially considering the unavailable data, different methodology in many cases and of course the final output, but is going to be the online interactive page. Besides the exact answer, you can also give your personal comments and in some questions you might need to ask other colleagues or organization; or use references to have the answers not only as a personal opinion, but more something as an overall overview.

I. HISTORY	
1. DEFINITION	<ul style="list-style-type: none"> • When have people started to use the definition of volunteering with its recent meaning? • When has formal volunteering started? • Which expressions were used before? • What is the current definition of volunteering?
2. PIONEERS	<ul style="list-style-type: none"> • Who were the standard-bearers and pioneers of volunteering (social groups, decision makers, religious institutions – please define precisely) in the following years: 1989 2000 2011 2014
3. PRE-VOLUNTEERING	<ul style="list-style-type: none"> • Before formal volunteering came up, which forms of social activities without compensation were present in the society? • Who were their coordinators?
4. FACTORS	<ul style="list-style-type: none"> • Which factors were affecting the formulation of the present volunteering infrastructure? • Are national patterns, consideration or foreign models were more dominant? <p>Please, explain it in a few sentences.</p>

II. PRESENT STRUCTURE	
5. VOLUNTEER INSTITUTIONS	<ul style="list-style-type: none"> • How does the present structure of volunteer institutions look like (volunteer centres, other coordinating organisations, non-profit organisations)? • Please prepare an organisation chart to show the structure.
6. DECISION MAKING	<ul style="list-style-type: none"> • Who is in charge of volunteering in the decision making process and in the government? • Please prepare an organisation chart if possible and show the connections.
7. CHURCH	<ul style="list-style-type: none"> • How is the connection between volunteering and religious institutions nowadays? • Please prepare an organisation chart if possible and show the connections.
8. VOLUNTEER CENTRES	<ul style="list-style-type: none"> • What is the role of the Volunteer Centres regarding volunteering in the present structures? • Do they play an important role and are they strong stakeholder if it comes to the representation, coordination and organisation of volunteering?
9. OTHER ORGANIZATIONS	<ul style="list-style-type: none"> • Besides the volunteer centres are there other actors playing an important role in the representation, coordination of volunteering? • Which sort of organizations/ institutions are they? What is their connection to the volunteer centres?
10. SUPPORT	<ul style="list-style-type: none"> • In which forms, how is the volunteering supported in connection with volunteer centres? • In which forms, how is the volunteering supported in connection with other organizations besides volunteer centres?

III. STRATEGIC THINKING TOWARDS VOLUNTEERING

11. LAW

- In which way does the law support volunteering?
- To which policy segment does volunteering belong?

12. Volunteer law

- Does a specific law exist?
- Date of entry into force:
- Date of changes if applicable:
- Is it mandatory or optional to be registered under the volunteer law for organizations dealing with volunteering?
- Does it provide benefits to hosting organizations, in which forms?
- Is there any age limit for youth to do volunteering on their own will regulated under this law?
- Is contracting with whit the volunteer is an obligation under the law, in which cases?
- Which possible sort of benefits are available, possible to provide to volunteers under this law?

13. VOLUNTEERING STRATEGY

- **Does the country have National Volunteering Strategy?**
 -no
 -yes, from –to
 -no, but we would consider it very important and we feel its lack
 -it is under construction right now
- **Do the host organizations have volunteering strategy?**
 -yes, each host organization prepares it
 - no, it is not usual at all
 - only organizations hosting a higher number of volunteers have it.
 - This higher number is approx.:.....

IV. STATISTICS

14. VOLUNTEERS

- When did you have the last national survey related to volunteering? Date:
Please, provide answers, data related to its results.
- Gender, sex ratio of volunteers (%):
- Ratio of different age groups (%):
- Ratio of groups with different educational background (%):
- Ratio of formal and non-formal volunteering (%):
- Ratio of different municipality types – village, town, city (%):
- Motivation for volunteering. Please, list three in order of their importance (1>3):

V. FROM SERVICE TO RECOGNITION

15. SERVICES AND QUALITY

- Do the services and the representation of volunteering have a unified code in the volunteer centres?
- Which basic services do the volunteer centres provide?
- Does a joint quality assurance system exist?
- Who has formulated it?

16. PREPARATION, VOLUNTEER MANAGEMENT

- What is the general practice of the preparation, training of volunteers before they start their activity? **You can choose multiply answers.**
 - it is obligatory for each volunteers
 - it is an option for volunteers
 - it depends on the field of the volunteering activity.

It is obligatory in the following fields:

 - religious organizations are doing preparations for each volunteers regardless the type of the activity.
 - some host does compulsory preparation due to its internal consideration, decision
 - it is an option for volunteers
 - only the volunteer centres are doing preparation for their volunteers, it is not an obligation, but it makes the host to feel more comfortable
 - volunteer centres and hosting organizations are both doing preparation for their volunteers, but these are not obligatory and not synchronized within the country
 -other. Please, explain:
- How is the general practice regarding to the preparation of hosting organization about volunteer management (knowledge and skills)? Who provides it?

17. RECOGNITION OF VOLUNTEERING

- Which practices are available in your country for the recognition of volunteers providing publicity to the wide public (awards, events, etc.)?
- Who has founded/initiated these awards/events?

VI. ATTITUDE: to each you might need a few sentence of explanation, overview in your country

18. **THE MOST DIFFICULT TASKS** related to volunteering in the given year.

Please, try to describe it in one sentence.

-1989

-2000

-2011

-2014

19. **FORMATION OF VOLUNTEER CENTRES**, number of volunteer centres in the years below:

-1989

-2000

-2011

-2014

20. What are the characteristic of the **"TYPICAL" VOLUNTEER?**

Gender, age, education, special distribution.

-1989

-2000

-2011

-2014

21. The **NUMBER OF VOLUNTEERS** in the years listed below.

Please, give the average number in your country.

-1989

-2000

-2011

-2014

22. What was the **SOCIAL PERCEPTION** towards to the people taking part in volunteering?

Please, give one characteristic, feature to each year.

-1989

-2000

-2011

-2014

23. In which **PROPORTION DO NON-PROFIT ORGANIZATIONS, THE STATE** and institutions of the local

government take part in the hosting of volunteers?

-1989

-2000

-2011

-2014

24. What is the ratio between the people looking for **VOLUNTEERING OPPORTUNITIES** and hosting organizations and possibilities (Approx.%)?

-1989

-2000

-2011

-2014

25. What is the main **MOTIVATION** of organizations for hosting volunteers?

-1989

-2000

-2011

-2014